PLAYAWAY® FREQUENTLY ASKED QUESTIONS

MORE INFORMATION ON USING YOUR PLAYAWAY

How do I change the AAA battery?
Locate the battery door at the wide base of the player. Then, use your thumb, coin or a pen to push the door away from the player so it snaps off. Some battery covers may be harder to remove then others, so you may have to use a bit of force or a tool to help it off. Once you have the battery door off, remove the old AAA battery and replace with a fully charged AAA battery. Lastly, snap the cover back into place.

How long does one AAA battery last?
Every Playaway comes pre-loaded with a standard AAA battery that will provide an average of 20 hours of playtime. For HD Audio Playaways, average playtime is over 30 hours. The majority of our titles will require one battery to listen to the entire book.

How do I know how much battery life is left in my unit?
The Playaway LCD has a small battery icon that is displayed on screen. There are three levels of battery life reflected in the icon. When one bar is left in the battery icon, you have 20% power left.

How do I use the lanyard?
Locate the lanyard attachment area at the narrow top of the player. To attach the lanyard, simply thread and loop the lanyard into the indentation.

My Playaway will not turn on. What do I do?
First, we recommend inserting a fresh battery. If the player still does not turn on, please contact customer service.

Tips + Tricks
The following are a few shortcuts that you can use for better Playaway usability:
- Complete Reset: (back to the start of the Playaway, erase all bookmarks, erase last volume setting): While Playaway is in a paused state, simultaneously press SP+ EQ+ FastForward+ Reverse.
- Complete Reset for HD Audio Playaway: While PAUSED, Press SP+REV. The LCD screen will ask you if you want to reset. Press Play to confim/reset. When the Playaway is turned on again it will be at the beginning.
- To Lock and Unlock the keypad (for HD Audio Playaway): While in PLAY, Press SP+REV.

GENERAL PRODUCT INFORMATION

How big is a Playaway and how much content can it hold?
Playaway is about half the size of a deck of cards and will hold the audio for an entire book, up to 80 hours of playtime.

What does the audio sound like on a Playaway?
Playaway audio is of equal or greater quality to digital downloads available today, due to proprietary audio processing, production and leading edge codecs.

If my Playaway says HD Audio, what does the audio sound like on Playaway?
Newer Playaways, marked with HD Audio, have high-definition audio. This audio quality is unsurpassed by any other format today. This is made possible by proprietary audio processing and production and leading edge codecs

Why can't I add, delete or transfer content on or from a Playaway?
In order to protect the copyrighted works of authors and publishers as traditional books do, you are unable to make copies of Playaway. But you can share them with friends just like you would lend your new bestseller.

How does Playaway compare to audio on cassette or CD?

Playaway is more convenient and easier to enjoy than juggling multiple CDs, cassettes or a separate player. Playaway allows the listener to control the speed of the narrator's voice and automatically bookmarks the last place they left off after powering down.

How does Playaway compare to digital downloads and other forms of on-the-go downloading like cell phones?
Playaway comes pre-loaded with great digital content, so it does not require information transfer fees, subscriptions, memberships, or even an Internet connection. Just plug in your headphones and listen wherever you go.

Can I use another set of headphones with my Playaway?
Absolutely. In addition to the earphones provided, Playaway was designed with a universal headphone jack to work with almost any type of headphones, speakers or car adapters.

Can I use Playaway in my car?
Yes. Playaway was specifically designed to use most commonly available cassette adapters and FM transmitters.

ABOUT THE MANUFACTURER

Playaway is manufactured by Findaway World, a privately-held company based in Cleveland, Ohio. Findaway World specializes in creating innovative, easy-to-use digital audio products. Please visit playaway.com to learn more.